

IPL group | Quality policy

IPL group is a customer focused, innovative, value-driven organisation which designs, manufactures and supplies infrastructure products, services and solutions to customers worldwide. High quality innovative products, creative engineered solutions, excellent customer service and socially responsible business practices define this leading Irish company since its establishment in 1975.

Omni Instruments Limited established in 2004 and a subsidiary of IPL group carries out product installation, calibration and technical services for the organisation. Omni Instruments is committed to good corporate governance and high standards of conduct in all aspects of its business operations.

IPL group and Omni Instruments' quality policy conveys our aim and effective management in providing our customers with high quality products backed by superior levels of service. To this end we have implemented a quality management system in line with ISO 9001.

We are fully committed to the continual improvement of products, services and the quality management system. This quality system applies to all aspects of our operations and management constantly review activities to achieve higher standards. To assist in this, a system of setting and reviewing quality objectives is incorporated. In summary, our policy and procedure is to:

- Ensure our quality policy is communicated and understood by all employees
- Encourage a culture of quality throughout the organisation where all staff take interest and responsibility for quality in their area of work
- Fulfil or exceed customer needs and expectations by delivering a quality product in a consistent and timely manner
- Cultivate and maintain a commitment to continual improvement of the quality management system and to ensure continuing compliance with all requirements of ISO 9001.

The quality policy is reviewed annually by management to determine the policy's continuing suitability.



Frank Gogarty
IPL Quality Manager

June 2017



Chris Pullen
Omni HSQE Manager

June 2017